

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

Total Unduplicated Client Count for Quarter: 8.024

Total Cases Closed in Quarter: 7.448

Total Units of Service for Quarter (Unit=1 Hour): 35.540

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	1.737
65-74:	3.319
75-84:	1.995
85+:	888
Client Declined to Provide Information:	85
Total:	8.024

CLIENT GENDER

Male:	2.915
Female:	5.082
Client Declined to Provide Information:	27
Total:	8.024

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	3.028
Homebound:	164
Lives Alone:	3.318
Institutionalized:	144
Suspected Victim of Elder Abuse/Exploitation:	449
Limited English:	1.336
Rural:	1.648
Greatest Economic Need (Minority):	1.653

CLIENT RACE

Two or More Races:	125
Caucasian:	5.276
African American:	662
Native American/Native Alaskan:	85
Asian/Pacific Islander	
Asian Indian:	56
Cambodian:	1
Chinese:	203
Filipino:	158
Japanese:	41
Korean:	26
Laotian:	3
Vietnamese:	78
Guamanian:	0
Hawaiian:	2
Samoan:	6
Other Asian/Pacific Islander:	92
Race Unknown/Some Other Race:	1.116
Client Declined to Provide Information:	94
Total:	8.024

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

Greatest Economic Need (Non-Minority): 1,865

Greatest Economic Need (Minority Status Unknown): 162

CLIENT ETHNICITY

Hispanic/Latino: 1,465

CASES OPENED IN QUARTER
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
-------------------------	-----------------------------------	---------------------------

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	366	257	67	11
A2. Contracts/Warranties:	218	192	29	2
A3. Other Consumer/Finance:	362	311	49	20

EMPLOYMENT

B1. Discrimination:	8	9	3	3
B2. Other Employment:	75	48	16	8

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	156	135	22	10
C2. Conservatorship:	154	52	38	21
C3. Other Family:	76	45	6	5

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	286	202	46	11
D2. Medicare:	124	67	37	5
D3. Other Health/Community Based Care:	102	87	13	3

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1,493	1,128	189	98
------------------------------------------------------	-------	-------	-----	----

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	275	205	54	15
E3. Other Housing:	347	275	54	5
INCOME MAINTENANCE				
F1. Social Security:	186	132	60	8
F2. Supplemental Security Income (SSI):	235	139	44	14
F3. Pensions/Retiree Benefits:	64	53	4	0
F4. Other Income Maintenance:	90	68	20	5
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	106	41	24	6
G2. Elder Abuse/Neglect/Exploitation:	427	217	43	44
G3. Other Individual Rights:	196	179	49	15
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1,254	873	241	32
H2. Advance Health Care Directives (AHCD):	665	357	174	8
H3. Financial Powers of Attorney:	522	328	95	9
H4. Other Miscellaneous:	329	172	137	4
TOTAL CASES OPENED IN QUARTER:	8.116	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		5.572	1.514	362
TOTAL ESTIMATED CASE WORK HOURS SPENT:	34.174			

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	135
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	590
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	173

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 776